

JELD-WEN

replacement
windows & doors

Ipex Vinyl Windows



Ipex Collection

RELIABILITY *for real life*



JELD-WEN®



When you select JELD-WEN replacement windows and doors, you are choosing products that stand out from the crowd in their quality, design, reliability and innovation. This brochure is simply the first step in creating a vision for your home. We look forward to partnering with you to bring that vision to real life.

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IPEX COLLECTION



When JELD-WEN developed the IpeX Collection we decided to challenge the status quo of vinyl windows. We created an uncompromising collection of unique products that stand alone in appearance, design flexibility and appeal.

JELD-WEN IpeX Collection vinyl windows and patio doors provide a vast selection of products with numerous options to meet your specific design and energy needs. Arguably the finest and most innovative windows and patio doors available, IpeX products will not disappoint.

JELD-WEN IpeX windows are available in a number of styles including double-hung, double-slide, casement, awning, bay, bow, fixed, radius and geometric windows and a sliding patio door.

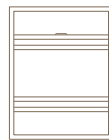
With features like Simulated Divided Lites (SDL), even sight lines, simulated wood grain interiors, multiple hardware finishes and a vast array of color options, your possibilities are endless. The only limitation is your imagination.

Able to complement any architectural style, from vintage Victorian to cutting edge modern, JELD-WEN IpeX Collection windows and patio doors are versatile, beautiful and built to last.

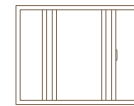


**LIFETIME
LIMITED
WARRANTY**

Double-Hung



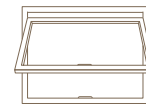
Double-Slide



Casement



Awning



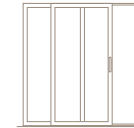
Bay/Bow



Fixed, Radius and Geometric

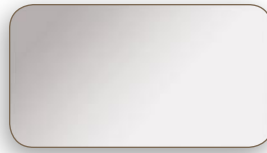


Sliding Patio Door





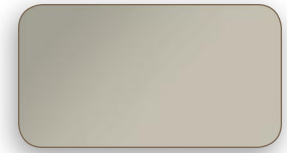
Standard window and patio door hardware finishes



White
(with White frame)



Chestnut Bronze
(with wood laminate interior)



Desert Sand
(with Desert Sand frame)



Deluxe cam-lock unlocks window and releases tilt latch in one easy motion.

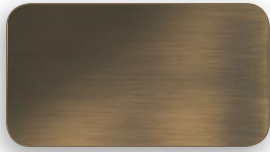


Double-hung handles shown in optional Brushed Chrome.



Cam-lock shown in optional Brushed Chrome.

Optional window and patio door hardware finishes



Antique Brass



Polished Brass



Brushed Chrome

Multi-point casement lock shown in standard Desert Sand and White



Nesting casement & awning handles shown in optional Brushed Chrome.



YOUR WINDOW, YOUR CANVAS, YOUR COLOR

Add color and excitement to IpeX windows with EVERTONE™ exterior color finish options in eight standard versatile shades designed to complement many popular trim and house paint colors. Or let your imagination go wild and order IpeX windows custom painted in any color you choose.



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IPEX EVERTONE

EVERTONE combines color pigments with bonding agents under heat and pressure to permanently adhere the finish to a white vinyl window. Cohesion rather than adhesion results in a finish that reflects heat and ultraviolet light far better than traditional coated finishes. IpeX windows with EVERTONE retain their exterior color, gloss and finish for years to come.

8 Standard Colors*



*Colors shown may not match exact finish

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INTERIOR FINISHES

Match the beauty of traditional wood mouldings and casings with interior wood grain laminated finishes in Cherry, Light Oak and Dark Oak.

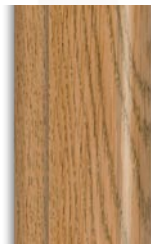


Optional Laminate Woodgrain

Standard Vinyl



Dark Oak



Light Oak



Cherry



White



Desert Sand

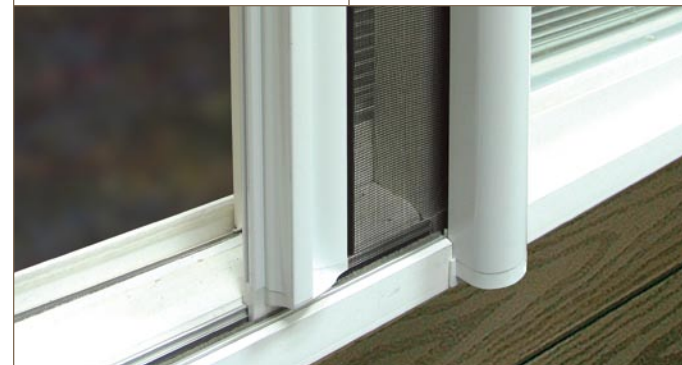
PATIO DOOR FEATURES



Two-Point Lock

Optional patio door handle set in Brushed Chrome

Blinds between the glass available on the IpeX Sliding Patio Door



Retractable screen available on the IpeX Sliding Patio Door

Obscure Glass



Replacing your windows is an exercise in individuality. One of the areas where you can incorporate your personal tastes into your home is the glass you choose for your windows.

Iplex offers a range of beautiful glass types to enhance your home. Choose from a variety of textured glass options to protect your privacy and provide design flexibility. We also have a number of tinted glass options available to provide additional protection from sunlight and warm conditions.

Rain Glass



Tinted



Low-E

LoE³-366

Bronze

Grey

Obscure Glass



Textured



Obscure

Glue Chip

Rain

Reed

DECORATIVE GRILLE OPTIONS

Grilles Between the Glass (GBG)

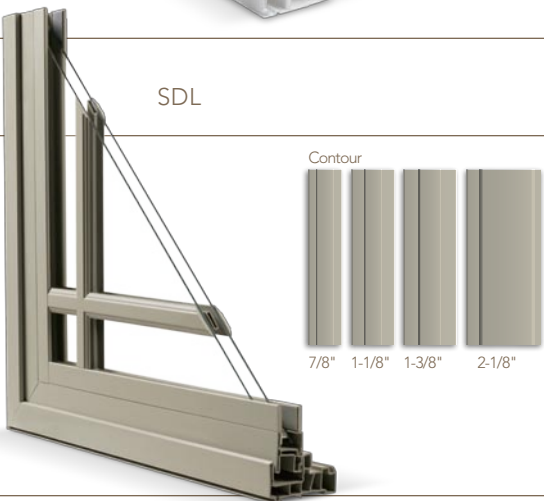
Add character to your home with grilles between the glass. This low maintenance choice requires no upkeep and allows for easier window cleaning. We offer flat or contoured grilles in several patterns and colors. Mix and match them for a look that is uniquely yours. (Not available with triple glaze glass option.)

Simulated Divided Lites (SDL)

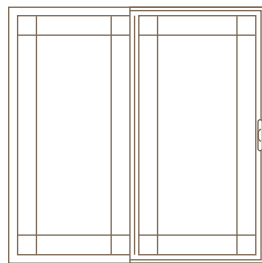
SDL offer the most authentic divided lite appearance. This option includes bars that are permanently attached to the interior and exterior of the window and feature a shadow bar placed between the panes of insulating glass to provide design detail. Available in four different widths, these SDL bars replicate classic window profiles for architectural accuracy. We offer contoured grilles in several patterns and colors that can be mixed and matched to your liking.

Wood Grain Grilles (interior only)

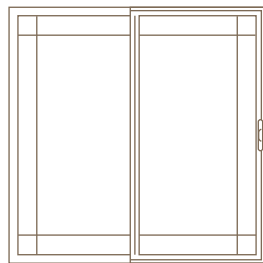
Grilles Between the Glass (GBG) and Simulated Divided Lites (SDL) are available in three wood grain finishes. Choose rich Cherry, classic Light Oak, or rustic Dark Oak to complement your home.



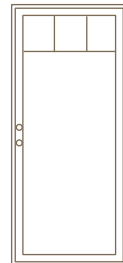
Grille Patterns



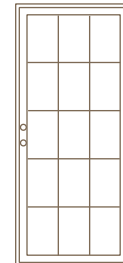
Prairie Glass



Prairie Frame



Cottage Pattern



Colonial

IPEX DOUBLE-HUNG

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Overview

Nothing fits classic American style better than double-hung windows. With two operating sash that bypass each other, this look never goes out of style. Double-hung windows are also great for ventilation. JELD-WEN IPEX double-hung windows feature single action cam-style locks and a constant force balance system for easy and reliable operation and secure peace of mind, and the sash tilt in for convenient cleaning.

Standard Features

- » Vinyl Color: White
- » 3/4" overall double strength insulating glass with warm-edge spacer
- » Energy Saver PLUS – Qualifies for Stimulus Tax Credit
- » Even sight lines for architecturally accurate look
- » Frames assembled utilizing fusion-welded technology for greater strength and stability
- » Frame width 3-1/4"
- » Sash is 1-1/4" thick
- » Both sash tilt for easy cleaning
- » Color matched hardware in White, Desert Sand or Chestnut Bronze
- » Deluxe cam-lock – integrated tilt sash release
- » Sloped sill for better water drainage
- » Sloped sill adapter for easy installation
- » Constant force balance system
- » Fiberglass charcoal-color, half screen in extruded aluminum frame to match the color of the window
- » Finpile weatherstrip applied along full perimeter of operating sash for reduced air infiltration

Optional Features

- » Vinyl Color: Desert Sand
- » EverTone™ exterior finish: eight standard colors or custom colors available.
- » Interior laminated wood grain options in: Light Oak, Dark Oak or Cherry
- » Single action cam-style lock, double locks on 32" and wider sash for extra security
- » Hardware finishes in Antique Brass, Polished Brass, Brushed Chrome
- » Secondary stops for nighttime ventilation
- » Tempered glass available
- » Energy Saver – Improved spacer system
- » Low-E glass with Argon gas
- » Energy Saver MAX – Triple glazed for maximum energy performance
- » LoE³-366 high performance glass
- » Neat® glass for easy clean surfaces
- » Solar control glass in Bronze Tint or Grey Tint
- » Decorative and privacy glass options include Obscure, Glue Chip, Rain, or Reed
- » Simulated divided lites (SDL) available in 7/8", 1-1/8", 1-3/8" and 2-1/8" widths
- » Grilles between the glass (GBG) - 5/8" and 7/8" flat, 5/8" and 1" contoured - patterns include Colonial, Prairie Frame, Prairie Glass, or Cottage*
- » Nailing fin or block frame to accommodate all replacement installations
- » Full screen
- » Full insulation-wrapped frame

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*Not available on triple-glaze glass

IPEX DOUBLE-SLIDE



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Overview

JELD-WEN IpeX double-slide windows allow for ventilation without taking up additional space when opened. Featuring single action cam-style locks and innovative rollers for smooth operation, double-slide windows utilize two sash that bypass horizontally. Available in versatile variations like end sliders, bottom sliders and two panel sliders, the JELD-WEN IpeX double-slider is a popular choice for any home.

Standard Features

- » Vinyl Color: White
- » 3/4" overall double strength insulating glass with warm-edge spacer
- » Energy Saver PLUS – Qualifies for Stimulus Tax Credit
- » Even sight lines for architecturally accurate look
- » Frames assembled utilizing fusion-welded technology for greater strength and stability
- » Frame width 3-1/4"
- » Sash is 1-1/4" thick
- » Color matched hardware in White, Desert Sand or Chestnut Bronze
- » Fiberglass charcoal-color, half screen in extruded aluminum frame to match the color of the window
- » Finpile weatherstrip applied along full perimeter of operating sash for reduced air infiltration

Optional Features

- » Vinyl Color: Desert Sand
- » EverTone™ exterior finish: eight standard colors or custom colors available.
- » Interior laminated wood grain options in: Light Oak, Dark Oak or Cherry
- » Hardware finishes in Antique Brass, Polished Brass, Brushed Chrome
- » Single action cam-style lock, double locks on 32" and wider sash for extra security
- » Secondary stops for nighttime ventilation
- » Tempered glass available
- » Energy Saver – Improved spacer system
- » Low-E glass with Argon gas
- » Energy Saver MAX – Triple glazed for maximum energy performance
- » LoE³-366 high performance glass
- » Neat® glass for easy clean surfaces
- » Solar control glass in Bronze Tint or Grey Tint
- » Decorative and privacy glass options include Obscure, Glue Chip, Rain, or Reed
- » Simulated divided lites (SDL) available in 7/8", 1-1/8", 1-3/8" and 2-1/8" widths
- » Grilles between the glass (GBG) - 5/8" and 7/8" flat, 5/8" and 1" contoured - patterns include Colonial, Prairie Frame, Prairie Glass, or Cottage*
- » Nailing fin or block frame to accommodate all replacement installations
- » Full screen
- » Full insulation-wrapped frame

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*Not available on triple-glaze glass

IPEX CASEMENT/ AWNING



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Overview

Casement windows are hinged on one side like a door, allowing you to crank them open with an ergonomic handle that folds when not in use. This practical operating style allows for ease of operation and provides a great deal of ventilation, and the multi-point lock provides security. They also deliver the most unobstructed viewing areas and ventilation of any window. Use them as a foundation for multiple window configurations, and you can dream up a multitude of designs that maximize your view.

Awning windows are hinged at the top and crank out from the bottom to allow for ventilation while protecting your home from the elements. Featuring scissor hinge hardware, these windows can be opened as little or as much as desired.

Standard Features

- » Vinyl Color: White
- » 3/4" overall double strength insulating glass with warm-edge spacer
- » Energy Saver PLUS – Qualifies for Stimulus Tax Credit
- » Frames assembled utilizing fusion-welded technology for greater strength and stability
- » Frame width 3-1/4"
- » Sash is 2-1/4" thick
- » Color matched hardware in White, Desert Sand or Chestnut Bronze
- » Casements utilize dual-arm operators with corrosion resistant coating and a multi-point lock with single actuating handle (smaller sizes may use single-arm dyad operator); color-matched lock and operator
- » Awnings utilize scissor hardware with corrosion-resistant coating and two single actuating handle locks; color-matched lock and operator
- » Fiberglass Charcoal-color insect screen in an aluminum frame to match the color of the window
- » Double row of nylon-encased, closed-cell foam weatherstrip along the full perimeter of the frame
- » C50-DP rated

Optional Features

- » Vinyl Color: Desert Sand
- » EverTone™ exterior finish: eight standard colors or custom colors available.
- » Interior laminated wood grain options in: Light Oak, Dark Oak or Cherry
- » Hardware finishes in Antique Brass, Polished Brass, Brushed Chrome
- » Sound control package with uneven glass widths achieves an STC rating 34
- » Tempered glass available
- » Energy Saver – Improved spacer system
- » Low-E glass with Argon gas
- » Energy Saver MAX – Triple glazed for maximum energy performance
- » LoE³-366 high performance glass
- » Neat® glass for easy clean surfaces
- » Solar control glass in Bronze Tint or Grey Tint
- » Decorative and privacy glass options include Obscure, Glue Chip, Rain, or Reed
- » Simulated divided lites (SDL) available in 7/8", 1-1/8", 1-3/8" and 2-1/8" widths
- » Grilles between the glass (GBG) - 5/8" and 7/8" flat, 5/8" and 1" contoured - patterns include Colonial, Prairie Frame, Prairie Glass, or Cottage*
- » Nailing fin or block frame to accommodate all replacement installations
- » Full insulation-wrapped frame

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*Not available on triple-glaze glass

IPEX FIXED, RADIUS AND GEOMETRIC



Overview

Fixed, radius and geometric window styles allow you to frame your view as if it were a picture, allowing you to emphasize your home's architecture and feature the vistas that surround it. Regardless of the shape and size you choose, you can still count on the benefits from the high-performance features found on our other styles.

These windows do not open, but feel free to coordinate them with any of our operating windows to achieve the optimal balance of viewing pleasure and ventilation.

Standard Features

- » Vinyl Color: White
- » 3/4" overall double strength insulating glass with warm-edge spacer
- » Energy Saver PLUS – Qualifies for Stimulus Tax Credit
- » Frames assembled utilizing fusion-welded technology for greater strength and stability
- » Frame width 3-1/4"
- » C35-DP rated

Optional Features

- » Vinyl Color: Desert Sand
- » EverTone™ exterior finish: eight standard colors or custom colors available.
- » Interior laminated wood grain options in: Light Oak, Dark Oak or Cherry
- » Sound control package with uneven glass widths achieves an STC rating 34
- » Tempered glass available
- » Energy Saver – Improved spacer system
- » Low-E glass with Argon gas
- » Energy Saver MAX – Triple glazed for maximum energy performance
- » LoE³-366 high performance glass
- » Neat® glass for easy clean surfaces
- » Solar control glass in Bronze Tint or Grey Tint
- » Decorative and privacy glass options include Obscure, Glue Chip, Rain, or Reed
- » Simulated divided lites (SDL) available in 7/8", 1-1/8", 1-3/8" and 2-1/8" widths
- » Grilles between the glass (GBG) - 5/8" and 7/8" flat, 5/8" and 1" contoured - patterns include Colonial, Prairie Frame, Prairie Glass, or Cottage*
- » Nailing fin or block frame to accommodate all replacement installations
- » C50-DP rated



*Not available on triple-glaze glass

IPEX BAY AND BOW



Overview

Think outside the box. With bay or bow windows, you can add a new dimension to your living space. Our bow windows feature a set of joined windows that can open up a small space and increase your view. Bay windows similarly open up a space and can provide a shelf for plants or decoration. All bay and bow windows come with head and seat boards and support systems for reliable installation.

Standard Features

- » Vinyl Color: White
- » 3/4" overall double strength insulating glass with warm-edge spacer
- » Energy Saver PLUS – Qualifies for Stimulus Tax Credit
- » Frames assembled utilizing fusion-welded technology for greater strength and stability
- » Color matched hardware in White, Desert Sand or Chestnut Bronze
- » Cable suspension system for integrity, stability and safe and easy installation
- » CARB-compliant (formaldehyde free wood in attached head and seat board)

Optional Features

- » Vinyl Color: Desert Sand
- » EverTone™ exterior finish: eight standard colors or custom colors available
- » Bow Windows – 3, 4 or 5 wide configurations
- » Bay Windows – 30 or 45 degree units
- » Flankers available as double-hung, casement or fixed windows
- » Interior laminated wood grain options in: Light Oak, Dark Oak or Cherry
- » Tempered glass available
- » Energy Saver – Improved spacer system
- » Low-E glass with Argon gas
- » Energy Saver MAX – Triple glazed for maximum energy performance
- » LoE³-366 high performance glass
- » Solar control glass in Bronze Tint or Grey Tint
- » Decorative and privacy glass options include Obscure, Glue Chip, Rain, or Reed
- » Simulated divided lites (SDL) available in 7/8", 1-1/8", 1-3/8" and 2-1/8" widths
- » Grilles between the glass (GBG) - 5/8" and 7/8" flat, 5/8" and 1" contoured - patterns include Colonial, Prairie Frame, Prairie Glass, or Cottage*



*Not available on triple-glaze glass

IPEX SLIDING PATIO DOORS



Overview

IPEX sliding patio doors operate with ease and allow you to take full advantage of your outdoor living space. Our doors feature heavy duty tandem rollers for easy operation. They are also available with a variety of options, from the wide stile and rail that simulate classic French patio doors to retractable screens that allow you to admire your views without distraction.

Available in configurations up to four panels, IPEX sliding patio doors can dramatically open wall space as large as 16' wide and 8' tall.



Standard Features

- » Vinyl Color: White
- » 3/4" overall tempered insulating glass with warm-edge spacer
- » Energy Saver PLUS – Qualifies for Stimulus Tax Credit
- » Metal reinforced for high wind load resistance
- » Frames assembled utilizing fusion-welded technology for greater strength and stability
- » Frame depth 4-5/8"
- » Narrow stiles and rails for maximum viewing area
- » Color matched hardware in White, Desert Sand or Chestnut Bronze
- » Contoured handle with multi-point lock
- » Heavy-duty fiberglass Charcoal-color insect screen in an aluminum frame to match the color of the patio door
- » Finpile weatherstrip applied along full perimeter of operating sash for reduced air infiltration
- » C35-DP rated (2 panel unit)

Optional Features

- » Vinyl Color: Desert Sand
- » EverTone™ exterior finish: eight standard colors or custom colors available
- » Interior laminated wood grain options in: Light Oak, Dark Oak or Cherry
- » Hardware finishes in Antique Brass, Polished Brass, Brushed Chrome
- » Keyed cylinder lock
- » Sound control package with uneven glass widths achieves an STC rating 34
- » Energy Saver – Improved spacer system
- » Low-E glass with Argon gas
- » Energy Saver MAX – Triple glazed for maximum energy performance
- » LoE³-366 high performance glass
- » Solar control glass in Bronze Tint or Grey Tint
- » Blinds between the glass** (BBG) in White, 5-0 X 6-8 and 6-0 X 6-8 door sizes
- » Simulated divided lites (SDL) available in 7/8", 1-1/8", 1-3/8" and 2-1/8" widths
- » Grilles between the glass (GBG) - 5/8" and 7/8" flat, 5/8" and 1" contoured - patterns include Colonial, Prairie Frame, Prairie Glass, or Cottage*
- » Nailing fin or block frame to accommodate all replacement installations
- » Three and four panel configurations
- » Wide stile and rail for a French door look
- » Factory installed retractable screen

*Not available on triple-glaze glass

**Low-E glass and GBG not available with blinds between the glass

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN vinyl Products manufactured on or after **January 1, 2009** for use in the United States². Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com.

What this warranty COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part.

Owner-Occupied Single-Family Residence Lifetime Warranty

We warrant our Products to the original owner of the owner-occupied single-family residence in which they are initially installed for as long as you own and occupy your residence. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for as long as you own and occupy your residence.

Transferability

The Owner-Occupied Single-Family Residence warranty is transferable as follows. In the event you sell your residence or it becomes occupied by other than the original owner, the warranty is **ten (10)** years from the date of manufacture. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for **two (2)** years from the date of manufacture.

Commercial Ten Year Warranty (Other than Owner-Occupied Single-Family Residence)

We warrant our Products for a period of **ten (10)** years from the date of manufacture. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for **two (2)** years from the date of manufacture.

Transferability

The Commercial warranty is transferable as follows. In the event you sell the building, this warranty is transferable to subsequent owners.

Special Coverages (Applies to both Owner-Occupied and Commercial)

The following special coverages include **free** replacement parts; skilled labor³ necessary to replace components of the window or door is provided as stated above.

ImpactGard® Glass: We warrant each ImpactGard glass unit for **ten (10)** years.

Special Glazings (including laminate glass units other than ImpactGard): We warrant special glazings (including glass options not listed in our product literature e.g., leaded or decorative glass) for **five (5)** years.

Blinds/Shades Between the Glass: We warrant the insulated glass unit (including the seal), the external control mechanism, and the operation of the shade/blind for **ten (10)** years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in windows and patio doors (excluding laminated glass, and special glazings) for spontaneous breakage for **one (1)** year (to include free replacement glass and skilled labor³ necessary to replace the glass for **one (1)** year. Spontaneous breakage occurs when the glass develops a crack without sign of impact.

Retractable Screens: We warrant retractable roll screens for **five (5)** years.

Accidental Glass Breakage and Screen Damage: On our Bravo, Primo and Ipex Replacement window and patio doors product lines, our standard component warranty (Owner-Occupied or Commercial) will extend to screen damage and to glass breakage (for products ordered with double-strength or thicker annealed glass only), unless the damage is attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.

Colored Exterior and Laminated Interior: We warrant that our factory-applied painted exterior color and factory-applied laminate interior finishes will not peel, blister, or flake for **ten (10)** years. Our applied exterior color will not exhibit excessive color change⁴ for **ten (10)** years. Note: this coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.

How To Get Assistance

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

Mail: JELD-WEN Customer Care
 Attn: Vinyl Warranty Claims
 P.O. Box 1329, Klamath Falls, OR 97601
 Phone: 888-JWHelpU (888-594-3578)
 Fax: 800-436-5954
 E-mail: jeldwenwarranty@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).



What We Will Do

Upon receiving your notification, we will send out an acknowledgement, usually within three business days. We will investigate your claim and will begin to take appropriate action within 30 days after notification. If it is determined that the Product does not have a defect covered by the labor warranty, we may charge an inspection fee for any onsite inspection that is required or requested by you. Because manufacturing materials and techniques can change, replacement part(s) may not be an aesthetic match to the original. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer. If we determine we are unable to provide replacement parts and repair is not practicable or cannot be made timely, then we will refund the unit/component purchase price.

What This Warranty Does NOT Cover

JELD-WEN is not liable for:

- Normal wear and tear; natural weathering of surfaces.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Damage caused by chemicals (e.g. brick wash) or a harsh environment (e.g., salt spray or airborne pollutants).
- Product failure due to misuse or abuse; damage caused by failure to provide maintenance, by alteration or modification to the window (e.g. customer applied tints or films, paint finishes, security systems), or as a result of any cause beyond the control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our reasonable control).
- Glass breakage (except as specifically covered above).
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Damage caused by extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity (except as specifically covered above).
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹ "JELD-WEN Products" shall refer to vinyl window and patio door products manufactured in the United States and marketed under the JELD-WEN brand name for use in the United States.

² For warranty coverage on vinyl products manufactured in the United States and installed in Canada, please see our Canadian Warranty or call (888)-JWHELPU for assistance.

³ "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

⁴ Fading or changing in color of the applied exterior color finish is not a defect unless it exceeds five (5) E units, calculated in accordance with ASTM D2244, paragraph 6.3. Color change shall be measured on an exposed colored surface that has been cleaned of soils, and the corresponding values measured on the original or unexposed colored surface. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

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CUSTOMER CARE

Reliability for real life® is a promise we make to all customers, and one we take very seriously. We understand that deciding to replace your windows and doors is an important decision that is not made lightly. Your home is one of your most valuable possessions. You have high expectations of the products you choose to feature in it and the people and companies you select to work on it. That's real life; we understand that.

The JELD-WEN experience is designed to provide you with a team you can rely on through the entire window and door replacement process. From the time you recognize that you want to replace your windows and doors through the life of our products, we are there to talk you through any questions you may have and address any issue that may arise.

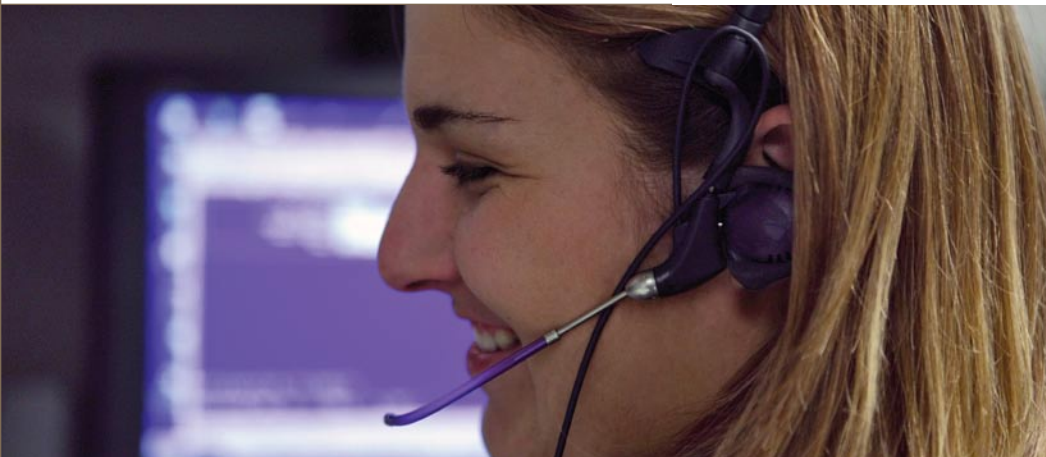
Before you decide to buy, we have people ready and willing to help you, answering questions and explaining your options. By contacting us at 1-800-JELD-WEN or visiting us online at www.jeld-wen.com, our friendly and knowledgeable team can discuss your project with you, answer questions, send detailed information and direct you to one of our nearby partners to make sure you have all the information necessary to comfortably make a decision to work with JELD-WEN in your home.



We work with a reliable network of dealers and contractors to make sure your replacement window experience is straightforward and hassle free. They will be on hand to address any concerns you may have and to make sure all of your expectations are met.

After you have replaced your windows and doors, our network of skilled field technicians across the country are fully trained and able to service any of our products in the unlikely event that they need it. Throughout the life of your product you can reach JELD-WEN Customer Care by calling 1-888-JW-HELP-U. We also offer useful guides on how to care for and maintain your new investment.

As you can see, we are well prepared to deliver the experience you expect. All you have to concentrate on is your home and choosing the products that suit your style best. Rely on us to take care of the rest!



Reliability

LEARN MORE

Our website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need. Visit us at www.jeld-wen.com/replacement.

We also welcome your calls, emails and inquiries and are happy to hear any comments, answer any questions about our products or direct you to a dealer in your area.

Phone

1.800.JELD-WEN

Email

info@jeld-wen.com

Mail

JELD-WEN, Inc.
PO Box 1329
Klamath Falls, OR 97601

We appreciate the time you've taken to consider JELD-WEN replacement windows and doors.

We believe that windows and doors affect your home's style and personality more than any other element and our hope is that this brochure sparked your desire to create.

As we have shown, replacing your windows and doors can be a tremendously productive investment that can raise your home's value, improve comfort, reduce energy consumption, increase security and enhance aesthetic appeal.

To turn your desired creations into reality, schedule a consultation with an authorized JELD-WEN dealer today.



JELD-WEN®

replacement
windows & doors

1.800.JELD-WEN | jeld-wen.com | info@jeld-wen.com | PO Box 1329, Klamath Falls, OR 97601



Official window, door and millwork provider
of the PGA TOUR and Champions Tour

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